

This document provides answers to a few frequently asked questions and will be regularly updated. If you have any questions please submit to askaboutat@fdrc.co.uk.

Question ID	Question	Answer
001	Why are Autonomous Trucks (AT's) being introduced to the Port of Felixstowe?	Introducing AT's to the Port of Felixstowe will help us to maintain our position as our customer's first Port of choice and supplement our resource pool. AT's will help us to build a sustainable future and reduce our environmental impact for future generations, running on electric which in turn reduces our carbon emissions and improves air quality.
002	What are the built in safety features of the AT's?	As with all technological developments, safety is of prime importance. The AT's have an emergency safety stop function embedded in them to deal with unavoidable/unexpected obstacles, humans and vehicles. The maximum speed is pre-set to 20mph and the on-board AI and advanced sensors allow the truck to make safer decisions on route allowing them to navigate with an accuracy of 2cm.
003	What additional safety features will the AT's have?	As well as the above, they will be fitted with additional beacons, LED panels to help indicate direction of travel and additional Lidar systems.
004	Where else have they been introduced?	The AT's have already successfully been introduced to Hutchison Ports Thailand Port – Laem Chabang.
005	When did they arrive?	The first AT's arrived in mid-August 2022.
006	Will the AT's have their own work area?	The AT's are designed to work alongside conventional trucks and will perform across the RTG lines and quayside.
007	What do they look like?	The AT's are quite different to our usual Internal Tractors and will be clearly marked as Autonomous Vehicles.
008	Is there anyone I can contact if I have concerns when the AT's are working?	The CSC will be able to assist and can be reached via phone or email (01394 604060 or csc@fdrc.co.uk) and will be able to answer your concerns once the AT's are up and running.
009	Is there a designated email address I can contact for any other questions?	Yes it is askaboutat@fdrc.co.uk .
010	How will the AT's respond at Junctions?	All traffic must give way to the AT's at junctions and at the end of the rows.
011	The AT is travelling too slow, can I overtake?	No . Never overtake the AT. Their maximum speed is set to 20mph which is the speed limit on the Port.
012	Can I pull in to the row ahead of the AT?	You can, provided that you maintain a safe distance of 8m from the AT (one truck and trailer length).
013	I have been involved in an incident on the Port, what should I do?	You must stay in your cab unless it is unsafe to do so and ring the emergency number 01394 604300. Please do not approach the AT or attempt to touch it. For all other queries, please contact the CSC 01394 604060.

014	Where can I adjust my trailer?	There are specific areas for hauliers to adjust their trailers. Please refer to the traffic information leaflet for the locations of these bays.
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