

DRIVER CERTIFICATION PROGRAMME

AN INTRODUCTION

Hello, I'm Eddie Scoggins, Head of Health and Safety for HPUK and I want to take a few moments to introduce you to a new Driver Certification Programme (DCP) that will shortly be launched for Container Terminals on the Port of Felixstowe.

Our goal here at the Port is to make sure that every visit to our Port is a safe one and, following a review of safety related instances within the Container Terminals, the new DCP test will be introduced, which all drivers visiting the Port will need to complete and pass.



The test, which will be accessible online, complements the Haulier Induction Videos and supporting materials that are already available to the haulage community and further enhance the measures we have in place to create a safe environment for everyone at the Port.

Today I am sharing some information about the test to allow you sufficient time to ensure all drivers in possession of a current RHIDES card to take and pass the test by the end of this year. All new RHIDES card requests (or replacements) as of Monday 29 November will need to have taken and passed the DCP. **It is essential that all drivers take and pass the test as from Tuesday 4 January 2022 any driver who has not done so will not be permitted onto the Container Terminals: No DCP, No Container**

I hope that the information we are sharing today will provide all the information you need to know about DCP but there are contact details at the end should you have any questions that are not covered.

Thank you
Eddie Scoggins

FREQUENTLY ASKED QUESTIONS

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When does the Port intend to introduce DCP?

The key dates that you need to be aware of are:

- Monday 18 October 2021: Test will go-live and drivers can start to complete it
- Monday 29 November 2021: From this date any drivers requiring new cards (including replacements) will have to take and pass the test before being issued with their RHIDES card
- Tuesday 4 January 2022: Any existing RHIDES card holders who have not taken and passed the DCP test will be denied access to the Container Terminals.

How can I take the test?

The test will be available online. Each driver will need to enter their name, driving licence and RHIDES card number. For drivers who do not have a RHIDES card, their name and driving licence number will need to be entered.

How many questions do I have to answer?

The test will initially consist of 20 questions, although the number could change over time. The test is made up of multiple choice or true/false type questions.

What is the pass mark?

The pass mark is 95% (so you will need to answer a minimum of 19 questions correctly). You will have 20 minutes to complete the test and should take the time you need to read the question before choosing the answer.

What can I do to prepare for the test?

The test is based on the existing Haulier Induction videos which can be accessed via the VBS website front page or via [this](#) link.

The following videos must be watched and understood to take the test:

- 01 – Haulier Induction – Essential Safety Information
- 02 – Haulier Induction – Containers
- 03 – Haulier Induction – Remote Control

VBS VEHICLE BOOKING SYSTEM **HUTCHISON PORTS PORT OF FELIXSTOWE**

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Welcome

The Vehicle Booking System - or VBS - is a real-time appointment system used by hauliers wishing to deliver or collect containers at The Port of Felixstowe. The simple-to-use web-based system allows hauliers to select a time for their visit, enabling the Port to proactively manage customer demand, providing a faster turnaround.

In addition, each time the haulier creates a new booking, VBS checks and confirms that the customer's details are correct, thereby greatly reducing wasted journeys and expense caused by incorrect information.

Registering for VBS is a simple process. Once registered, a haulier will be given their own unique account, where they can create and manage their haulier arrivals at the Port of Felixstowe on-line.

Hauliers can register for VBS by completing and returning these forms or start the VBS Application by clicking here.

Popular Functions

- MyPort App**
Keep up-to-date on the latest container status, anytime, anywhere. **Stay Connected**
- Haulier Induction Film**
Available in multiple languages, showing how to safely deliver to or collect from the Port of Felixstowe.
- Remote Control Operations**
Information on the introduction of remote operated Yard Cranes.
- Driver Certification Programme**
Information relating to the introduction of the DCP, supporting information and links to take the test itself can be found here. **Don't delay take your test today!**

How can I access the test?

The DCP test and all supporting information can be accessed from the same VBS screen as shown above.

Is the test translated?

Although some of the supporting videos are available in a variety of different languages, the test will be in English only. This is to ensure that every visitor to the Container Terminals is able to communicate and understand the instructions and signage within, and in accordance with our General Trading Terms & Conditions, all hauliers are expected to be able to read and speak English

Will it cost me anything?

No.

What if I haven't taken and passed the test by the 4 January 2022?

If any existing RHIDES card holders have not taken and passed the DCP test by this time they will no longer be able to access the Container Terminals. Failure to have done so in advance will mean the driver will have to take and pass the test before being able to access the container terminals the following day. All of which is avoidable.

MORE INFORMATION

We will continue to share information on the introduction of DCP over the coming weeks and months.

In the meantime if you have a question that is not covered please email internalcommunications@fdrc.co.uk

Thank you

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