

### 3. Driver Certification Programme (DCP)

The Port of Felixstowe has introduced a mandatory Driver Certification Programme (DCP) which must be passed by all RHIDES card holders requiring access to the container terminals. This has been introduced to improve the safety of all port users.

The process requires the driver to answer questions based on the already existing Haulier Information videos:

- 01 – Haulier Induction – Essential Safety Information
- 02 – Haulier Induction – Containers
- 03 – Haulier Induction – Remote Yard Cranes

These can be accessed via <https://vbs.portoffelixstowe.co.uk> under Popular Functions.

Any existing RHIDES card holders requiring access to the container terminals must have passed the DCP.

Any driver needing to renew or replace a lost or forgotten card must retake and pass the DCP test within 30 days of attending the Pass Office.

**NO DCP, NO CONTAINER**

**Scan for Newsletter and alternative languages:**



### 4. Safety on the Port

<p>Remain in your vehicle unless in a designated area or in an Emergency. Emergency 01394 604300 Customer Services 01394 604060</p>		
<p>Have you released your twistlocks? Go to the designated area if adjustments are required</p>		

Failure to comply with these safety instructions may result in you being asked to leave the Port. Repeated failure to comply with these safety instructions will lead to a temporary or permanent withdrawal of port access.



REMOTE CONTROL YARD CRANE (RCYC)

### Haulier Information Leaflet



The Port of Felixstowe has introduced Remote Control Yard Cranes (RCYCs). This leaflet will help drivers identify:

- what they need to know;
- what they need to do; and
- what they will see within these areas.

If you have any queries regarding this leaflet please contact CUSTOMER SERVICES: 01394 604060



**STAY IN CAB  
NO PEDESTRIANS**

## 1. Before you arrive at the Port

**\*\* Please ensure you have watched 03 - Haulier Induction – Remote Control video which can be accessed at: <https://vimeo/channels/1455626> \*\***

In order for the RCYC's to know trucks have arrived in the blocks, each truck will need an RFID tag attached to both the passenger and driver window.

Passenger side



Driver side



Provided the truck is already fitted with RFID tags then the gating process remains unchanged. However, if your delivery/collection is in the remote control areas the gate slip will include a warning against the location as per below:

Collect At : **\*\* EXAMPLE ONLY \*\***  
**LNG B 776 \* \***

**\*\* CAUTION :** This location is operated by automated/remotely controlled yard cranes. Please stay in your cab and observe safety precautions at all times.



Windows must be closed and tags visible when entering and in remote blocks.



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## 2. Whilst on the Port

The Remote Control Area is currently within blocks A to E on Berths 8 & 9 (stacks 758-802). On the entrance to these blocks and the cranes themselves you will see antennas that are responsible for reading the RFID tags on your windows which must be closed to do so.



The RCYC's have yellow markings and LED signs on the legs.



**GREEN LED ARROWS:**

The RCYC is stationary -

It is safe to proceed to your destination



**RED LED ARROW:**

Yard Crane Moving –

Proceed with Caution



**RED LED CROSS:**

**Suspended Load –**

**DO NOT DRIVE UNDER YARD CRANE**

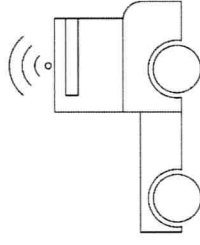
Please ensure your driver side window is closed at all times to enable the crane to read the RFID tags and commence your job. Failure to do so will result in an avoidable delay.

## Autonomous (driverless) Trucks are operating on the container terminals and always have right of way.

The Port of Felixstowe have introduced Autonomous Trucks (AT) onto the container terminals.

**ATs have right of way at all times!**

- Always give way to an AT, including at box junctions
- Never overtake an AT when it is in motion
- Always maintain a safe distance of at least 8 metres
- Stay in your cab unless it is an emergency
- If you are involved in an incident do not approach or touch AT, call 01394 604300



If you have a question, please email: [askaboutat@fdrc.co.uk](mailto:askaboutat@fdrc.co.uk)



**STAY IN CAB  
NO PEDESTRIANS**