

### Other important safety information & regulations:

- Instructions from port staff/officials must be obeyed
- The taking of teabreaks, or overnight parking within the secure area is strictly forbidden
- No unauthorised passengers in cabs. Other essential passengers (navigators/co-drivers) must be in possession of a valid RHIDES card.
- Children and animals are not permitted on the port estate
- No VBS = no entry
- When delivering 2 x 20' containers, hauliers must ensure that the first container is completely clear of their second container before pulling forward
- Hauliers must remain in their cab whilst on the terminal. In exceptional circumstance, should a haulier need to leave their cab (e.g. to communicate with Port staff) then a hard hat and high-visibility vest **MUST** be worn
- If it is necessary to communicate with a Rubber Tyred Gantry crane (RTG) driver, then the intercom within the ground cab should be used. **DO NOT** board the RTG if it is moving
- Hauliers **MUST** always give way to port plant, and observe all road markings and road signs
- In Fork Parks, hauliers must drive down the centre of the roadway before pulling onto their delivery/collection slot
- Leaking or hazardous cargo - **DO NOT** approach any leaking cargo. Such cargo should be referred to the Port Fire and Ambulance section using the emergency contact number below. If possible, the container location, number and hazardous class (UN number) should be provided, along with the extent of the leak. Hauliers should remain available to assist the emergency services personnel as required
- If an emergency situation arises during container load/unload, hauliers must sound their horn continuously to attract attention.

**Failure to comply with the above may result in a haulier being refused entry to the port, or having their job cancelled**

#### Contact numbers

|                      |             |
|----------------------|-------------|
| In case of emergency | 01394604300 |
| Port Police          | 01394604747 |
| Customer Services    | 01394604060 |
| Port Switchboard     | 01394604500 |

|   |  |
|---|--|
| Port of Felixstowe Website                                | <a href="http://portoffelixstowe.co.uk">portoffelixstowe.co.uk</a>         |
| Haulier Information                                       | <a href="http://app.portoffelixstowe.co.uk">app.portoffelixstowe.co.uk</a> |
| RHIDES Website  | <a href="http://rhides.com">rhides.com</a>                                 |
| Vehicle Booking System (VBS) and Haulier Information Film | <a href="http://vbs.portoffelixstowe.co.uk">vbs.portoffelixstowe.co.uk</a> |

### Hauliers **MUST** obey the following rules:

**AT IN-GATE** PORT OF FELIXSTOWE THE PORT OF BRITAIN

Apply handbrake, switch off engine and unlock twistlocks.  
Terminal maps are available from gate staff

**ON THE TERMINAL**

20 20mph speed limit unless signed otherwise

Do not park on yellow hatched areas

Do not use mobile phones when driving

Do not drive under suspended loads

Seat belts must be worn

Hi-vis and hard hats must be worn

In case of emergency call 01394 604300

**AT OUT-GATE**

Do not re-engage twistlocks before out-gate

**WE WILL NOT TOLERATE PHYSICAL OR VERBAL ABUSE TOWARDS PORT STAFF**



## EMERGENCY CONTACT NUMBERS

(FIRE & AMBULANCE)

**01394 604300**

(POLICE)

**01394 604747**

# PORT OF FELIXSTOWE THE PORT OF BRITAIN

## TRINITY TERMINAL

### TRAFFIC FLOW DIAGRAM AND SAFETY RULES

Welcome to The Port of Felixstowe.

Each day the port hosts thousands of visitors, from our own staff to contractors, hauliers and shipping line customers. Therefore, the safety and security of all port users is very important to us.

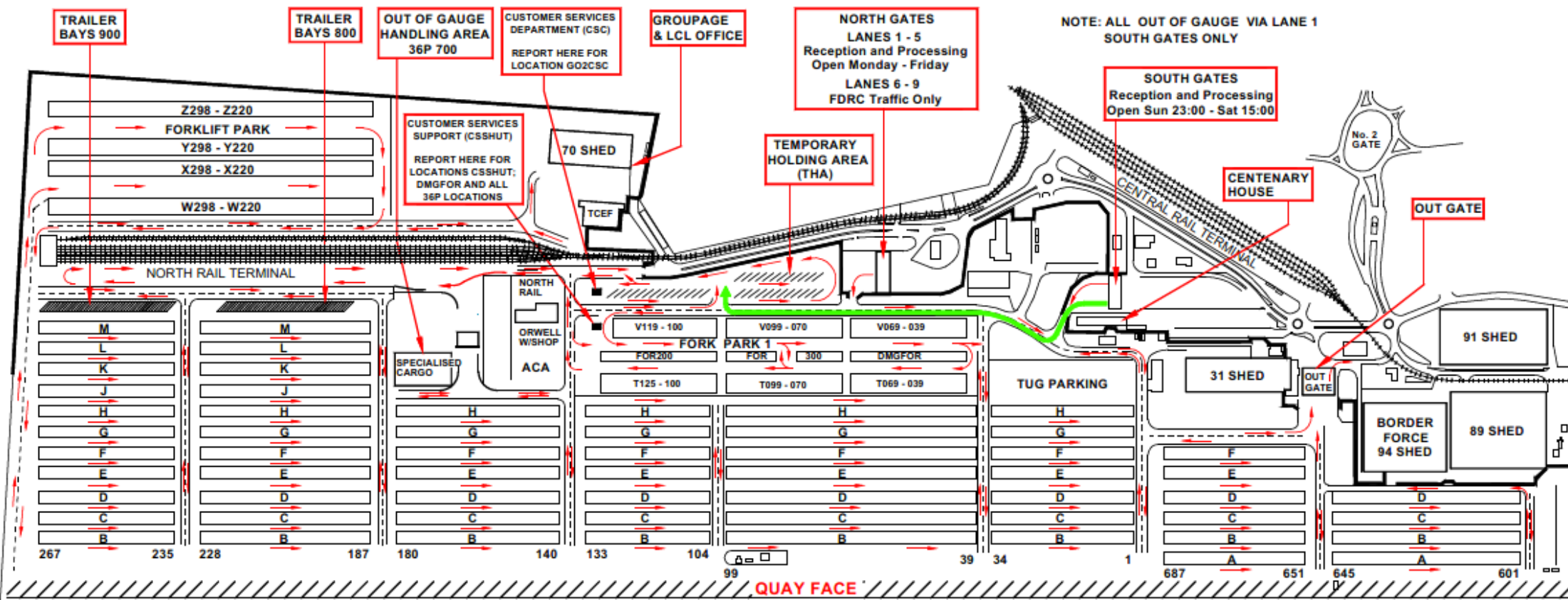
This leaflet contains a terminal map and lists the important safety rules and regulations that all port users must abide by whilst on site.

The Port of Felixstowe is compliant with both ISPS and AEO regulations, and the Road Traffic Act applies in all port areas. All visitors must be registered in advance and carry their personal identification card at all times. This ID, along with any vehicles may be subject to checks at any time.

March 2016



Port of Felixstowe



**\*\* THE TAKING OF BREAKS OR OVERNIGHT PARKING WITHIN THE SECURE AREA(S) IS STRICTLY FORBIDDEN \*\***



**GIVE WAY AT ALL ROAD JUNCTIONS**

**TRINITY TERMINAL TRAFFIC FLOW DIAGRAM**

**GIVE WAY TO ALL R.T.G.s**



**DO NOT PARK ON ANY YELLOW HATCHED AREAS**  
**FOR TEMPORARY HOLDING AREA (THA) PLEASE FOLLOW THE GREEN ROUTE**